# **Quality** Policy



ellab

# Dedication to Performance & Quality

Ellab has a long tradition and dedication to delivering the highest performance and quality in our industry. Our validation, monitoring and calibration solutions and services are recognized and used by thousands of customers worldwide within life science and food manufacturing industries.

#### **Customer Centric**

Ellab develops unique and innovative solutions based on input from our close interaction and dialogue with our customers. Our ambition is to help our customers solve their challenges and increase their productivity by providing reliable and efficient solutions that are supported by a responsive and competent service team.

## Great People make Great Quality

We employ quality-minded and qualified individuals that take pride in always delivering or exceeding the high quality promised by the Ellab brand. Our employees receive training in the importance of ensuring that we consistently satisfy customer expectations as well as regulatory requirements.

### **Carefully Selected Suppliers**

Our Suppliers are carefully selected and monitored to ensure that their components, products and services are compliant with our high standards.

#### Well Documented & Compliant

Our processes and procedures are well documented and kept up to date to ensure consistent high quality and performance. We manage the quality of our products and services in our quality system compliant to ISO standards.

### **Top Management Priority**

Ellab Top Management will ensure that quality standards are communicated both internally and externally - and reflected in the way we conduct business with our customers.

Ludvig Enlund, CEO Hillerød, January 7th, 2022